



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

	Application of: ALEKSANDER SZLAM, S.W. CROOKS, JR., AND DEAN H. HARRIS	)	
011112	, <u> </u>	)	Art Unit: 2742
Serial	No. <b>09/437,414</b>	)	Prior Application Examiner:
Filed:	November 10, 1999	)	Huyen Le
For:	METHOD AND APPARATUS FOR DYNAMIC AND INTERDEPENDENT PROCESSING OF INBOUND CALLS AND OUTBOUND CALLS	) ) )	

## CORRECTIONS TO NOTICE TO FILE MISSING PARTS NOTICE OF CHANGE OF CORRESPONDENCE ADDRESS

Commissioner of Patents & Trademarks Washington, D.C. 20231

Sir:

Please correct the following information regarding this patent application.

- (1) The first named inventor should be **Aleksander Szlam**, as shown above.
- (2) The new attorney docket no. is 011537.106473.
- (3) A Change of Correspondence Address is enclosed.

Respectfully submitted,

Charles & Warne

By:

Charles L. Warner II

Reg. No. 32,320

TROUTMAN SANDERS, LLP Bank of America Plaza 600 Peachtree Street, NE; Suite 5200 Atlanta, GA 30308-2216

(404) 885-3275

Our Docket: 011537.106473

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· /01		\$ 75	Application Number	09/437,414	
/ 01	TRANSMITTAL	L	Filing Date	November 10, 1999	
JUL	1 2000 FORM		First Named Inventor	Aleksander Szlam	
图 300	(to be sed for all correspondence after i	nitial filing)	Group Art Unit	2742	
FATS TRA	at ar		Examiner Name	Not Yet Assigned	
RA	Total Number of Pages in This Submissi	on 10	Attorney Docket Number	011537.106473	
		ENCLO	SURES (check all that ap	ply)	
	Fee Transmittal Form		ment Papers Application)	After Allowance Communication to Group	

	ENCLOSURES (check all that a	pply)
Fee Transmittal Form  Fee Attached  Amendment/Response  After Final  Affidavits/declaration(s)  Extension of Time Request  Express Abandonment Request  Information Disclosure Statement	Assignment Papers (for an Application)  Drawing(s)  Licensing-related Papers  Petition Routing Slip (PTO/SB/69) and Accompanying Petition  Petition to Convert to a Provisional Application  Power of Attorney, Revocation Change of Correspondence Address  Terminal Disclaimer  Small Entity Statement Request for Refund	After Allowance Communication to Group  Appeal Communication to Board of Appeals and Interferences  Appeal Communication to Group (Appeal Notice, Brief, Reply Brief)  Proprietary Information  Status Letter  Additional Enclosure(s) (please identify below):  Preliminary Amendment Corrections to Notice to File Missing Parts Change of Correspondence Address PTO/SB/122  Notice to File Missing Parts of Application PTO-1533
Certified Copy of Priority Document(s)  Response to Missing Parts/ Incomplete Application  Response to Missing Parts under 37 C.F.R  § 1.52 or 1.53	Remarks	
	NATURE OF APPLICANT, ATTORNI	EY, OR AGENT
Firm Charles L. Warner or Individual name		
Signature Charles &	Warn , #32,32	-0
Date 7/11/00		

EXPRESS MAIL LABEL NUMBER EL637083490US

Burden Hour Statement. This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.

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FEE TRANSMITTAKIPE

for FY 2000

Patent fees are subject to annual revision Small Entity payments must be supported by a small with statement, otherwise large entity fees must be paid. See Forms F

TOTAL AMOUNT OF PAYMENT (\$) 2,180.00

Complete if Known					
Application Number	09/437,414				
Hiling Date	November 10, 1999				
Erst Named Inventor	Aleksander Szlam				
xaminer Name	Not Yet Assigned				
Group / Art Unit	2742				
Attorney Docket No.	011537.106473				

ME	<b>THOD</b>	OF PA	AYMENT (check one)		FEE CALCULATION (continued)					
1				e 3	3. ADDITIONAL FEES					
1. 🗌	indicated fees and credit any over payments to:		<u> </u>	Large	Entity Fee	Small Fee	Entity Fee			
Deposit			11	Fee Code	(S)	Code	(S)	Fee Description	Fee Paid	
Account	L			┚╏	105	130	205	65	Surcharge - late filing fee or cash	130
Number Deposit				٦١	127	50	227	25	Surcharge - late provisional filing fee or	
Account Name				┚┋	139	130	139	130	cover sheet. Non-English specification	
Name   Chang	e Anv A	ddition	nal		147	2,520	147	2,520	For filing a request for reexamination	
Fee Ř	equired R 1.16 a	Under		١	112	920*	112	900*	Requesting publication of SIR after Examiner action	
	ment E		d:		113	1,840*	113	1,840*	Requesting publication of SIR after Examiner action	
Citex			Order	_	115	110	215	55	Extension for reply within first month	_
			LCULATION	4	116	380	216	190	Extension for reply within second month	
1. BASIC Large Entity		NG FE Entity			117	870	217	435	Extension for reply within third month	
Fee Fee	Fee	Fee	Fee Description		118	1,360	218	680	Extension for reply within fourth month	1,360
Code (\$) 101 690	Code 201	<b>(\$)</b> 345	Utility filing fee Fee Paid  Output	- I	128	1,850	228	925	Extension for reply within fifth month	
106 310	201	155	Design filing fee	1	119	300	219	150	Notice of Appeal	
100 310	207	240	Plant filing fee	† <b> </b>	120	300	220	150	Filing a brief in support of an appeal	
108 690	208	345	Reissue filing fee	j	121	260	221	130	Request for oral hearing	
114 150	214	75	Provisional filing fee	]	138	1,510	138	1,510	Petition to institute a public use proceeding	
SUBTOTAL (1) (\$) 690			140	110	240	55	Petition to revive - unavoidable			
2. EXTRA CLAIM FEES			_	141	1,210	241	605	Petition to revive - unintentional		
	Extra Claims Fee from Fee Paid below		id	142	1,210	242	605	Utility issue fee (or reissue)		
Total Claims		] - 20" =		<b>]</b> [	143	430	243	215	Design issue fee	
Independent Claims		- 3" =	= X = =	٦.	144	580	244	290	Plant issue fee	
Multiple Dep	endent			┪╏	122	130	122	130	Petitions to the Commissioner	
**or number	previous		if greater; For Reissues, see bel	שכ	123	50	123	50	Petitions related to provisional applications	
Large Entity Fee Fee	y Small Fee	Entity Fee	Fee Description	1	126	240	126	240	Submission of Information Disclosure Stmt	
Code (\$)	Code	(\$)	•	1	581	40	581	40	Recording each patent assignment per	
103 18 102 78	203 202		Claims in excess of 20 Independent claims in excess of 3		146	690	246	345	property (times number of properties) Filing a submission after final rejection	<del>                                     </del>
104 260	204		Multiple dependent claim, if not paid	i	149	690	249	345	(37 CFR 1.129(a)) For each additional invention to be	
109 78	209	39	** Reissue independent claims ove	ſ	177	050	477	373	examined (37 CFR 1.129(b))	
110 18	210	9	original patent  ** Reissue claims in excess of 20 an	d		e (specify)				
	over original patent  Other fee (specify)									
		SUB	TOTAL (2) (S)		* Reduc	ed by Basi	Filing	Fee Paid	SUBTOTAL (3) (\$)	1,490

SUBMITTED	BY	Complete (if applicable)			
Typed or Printed Name	Charles L. Warner II		_	Reg. Number	32,320
Signature	Charley L Wayn	Date	07/11/00	Deposit Account User ID	

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## **Patent and Trademark Office**

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Maria Language	SILING/DECERT DATE	EIDET MANED ADOLICANT	ATTODUCY DOORET NO CEN S

09/437,414

11/10/99

MAJ52 JUL SZLAM

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011537,106473

0232/0114

CHARLES L WARNER II ESQ

SEE ENCLOSED

JONES\_L\_ASKEW 191 PEACHTREE

CKANGE CORRESTONDENCE

2742

NOT ASSIGNED

37TH FLOOR

DATE MAILED:

01/14/00

## NOTICE TO FILE MISSING PARTS OF APPLICATION Filing Date Granted

An Application Number and Filing Date have been assigned to this application. The items indicated below, however, are missing. Applicant is given TWO MONTHS FROM THE DATE OF THIS NOTICE within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1:136(a). If any of items 1 or 3 through 5 are indicated as missing, the SURCHARGE set forth in 37 CFR 1.16(e) of \$65.00 for a small entity in compliance with 37 CFR 1.27, or W \$130.00 for a non-small entity, must also be timely submitted in reply to this NOTICE to avoid abandonment. If all required items on this form are filed within the period set above, the total amount owed by applicant as a ☐ small entity (statement filed) ☐ non-small entity is \$

Definition (Statement med) in non-small entity is a series of the series (Statement med) in the series of the seri
1. The statutory basic filing fee is:
☐ missing. ☐ insufficient.
Applicant must submit \$ to complete the basic filing fee and/or file a small entity statement
/ claiming such status (37 CFR 1.27).
2. The following additional claims fees are due:
for / total claims over 20.
- \$ 10920 for 15 independent claims over 3.
\$for multiple dependent claim surcharge.
Applicant must either submit the additional claim fees or cancel additional claims for which fees are due.
3. The oath or declaration:
<ul><li>☐ is missing or unsigned.</li><li>☐ does not cover the newly submitted items.</li></ul>
An oath or declaration in compliance with 37 CFR 1. 63, including residence information and identifying the application by
the above Application Number and Filing Date is required.
4. The signature(s) to the oath or declaration is/are by a person other than inventor or person qualified under 37 CFR 1.42,
1.43 or 1.47.
A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date, is required.
5. The signature of the following joint inventor(s) is missing from the oath or declaration: 00000020 09437414
An oath or declaration in compliance with 37 CFR 1.63 listing the father of all inventors and signed by the limitted inventor(s), identifying this application by the above Application Number and Filing Date, is required.
☐ 6. A \$50.00 processing fee is required since your check was returned without payment (37 CFR 1.21(m)).
☐ 7. Your filing receipt was mailed in error because your check was returned without payment.
8. The application was filed in a language other than English.
Applicant must file everified English translation of the application, the \$130.00 set forth in 37 CFR 1.17(k), unless 07714/2006 visuality is supported and application is accurate (37 CFR 1.52(d)).
02 FS: OTHER: -690.00 OP

Direct the reply and any questions about this notice to "Attention: Box Missing Parts."

A copy of this notice <u>MUST</u> be returned with the reply.

Customer Service Center

Initial Patent Examination Division (703) 308-1202

07/14/2000 AGBITON 00000024 09437414

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U.S. GPO 1999 450-5875